

Compliance Concern #2

PFCH Email Record

From: Wilburn Downs <wilburn.downs@pfch.net>
To: Fredric Adair
cc: Zachary Hardie
Date: Jun. 15
Subject: Data Security Breach

I regret to inform you that yesterday we were moving CD's with patient information regarding 1,000 hospital patients from the storage unit where they were being stored to the hospital for better safe keeping. Enroute to the hospital, the courier was stopped for speeding and got out of his car to talk to the police officer. When he returned to the vehicle, the CD's with the patient information were missing.

He immediately reported the loss upon return to the hospital. He has retraced his route, looked in the surrounding area where he was stopped, and in other locations, but can not find the missing CD's. The data on the CD's was not encrypted and would be readable by anyone finding the CD's.

We have the back-up CD's on site with the patient information, so the big concern is the privacy breach.

[Wilburn Downs](#), Director – Information Technology

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PFCH Email Record

From: Nadene Saetteurn <nadene.saetteurn@pfch.net>
To: Fredric Adair
Date: Jun. 20
Subject: Re: Data Security Breach

Per your request I have reviewed the employment status of the courier who was on duty the day the CD's with patient information were lost. The courier was filling in for the day as a temporary employee through ABC Employment Agency. His name was Sebastian Tresch. He performed temporary work for us for two days on June 13, 2010 and June 14, 2010.

Let me know if you need further information or if I can be of more assistance in this matter.

Nadene Saetteurn, Chief Human Resources Officer

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